

General Terms of Business

Cookery Events

1. Groups will be put together by the customer. The customer will receive a written and detailed offer. The Terms of Business and the Confirmation is the base of the legal relationship.
2. The programme will take place at Cusines Cartier (Im Wasenboden 8, 4056 Basel).
3. The number of participants stated in the confirmation is binding and is used as the basis for calculating the price. Extra participants may attend the programme provided they are registered more than 3 days before the start of the event and the space at the venue allows.
4. After the event "Cuisines Cartier" will send an invoice to the customer. A 50 % deposit may be required when booking the event. Payment deadline of full or remaining amount is 30 days from date of invoicing. It is possible to extend the payment deadline with a surcharge. Extension 31-60 days +4%, 61-90 days +6% on total amount
5. Payment by credit card is possible. (Surcharge for Visa and Mastercard 2,55%; Union Pay, JCB 3,25%. No surcharge for Maestro Debit Card)
6. Events with Cuisines Cartier are subject to Swiss VAT (8%)
7. In case of fewer than originally planned participants, the following will be adhered to:
 - 21 days before the event – no charge if it is given in writing and confirmed by Cuisines Cartier
 - between 20 and 7 days - the charge will be 50% of agreed price
 - less than 7 days - the full cost will be implemented.
8. When the number of participants after cancellations is less than the minimum mentioned in the confirmation, the package price for Small Groups in this period will be charged
9. The price is calculated for the standard programs of Cuisines Cartier. The development of additional styles/recipes on request would be charged separately based on our offer
10. A change of the event start within the planned date is possible without any cost when made 7 days or more before the event takes place (as far as it is possible due to limited capacities). Later change of more than one hour concerning the event start is charged by an administrative fee of CHF 250.00
11. Accident and liability insurance is the responsibility of the individual participants. The handling of knives and kitchen equipment in itself poses some risks, and the organisers will not be held liable for any accidents or injuries.
12. The participants are responsible for any damages caused. Smoking anywhere within the building is strictly forbidden. In the event of non-compliance with this rule, and should a smoke alarm be triggered as a result of smoking, the client is liable for all costs incurred.
13. If there are third party services included in the program (e.g. "Cook & Coach") the General Conditions of these vendors are also valid
14. The Court of Jurisdiction is Basel and Swiss Law will be applied